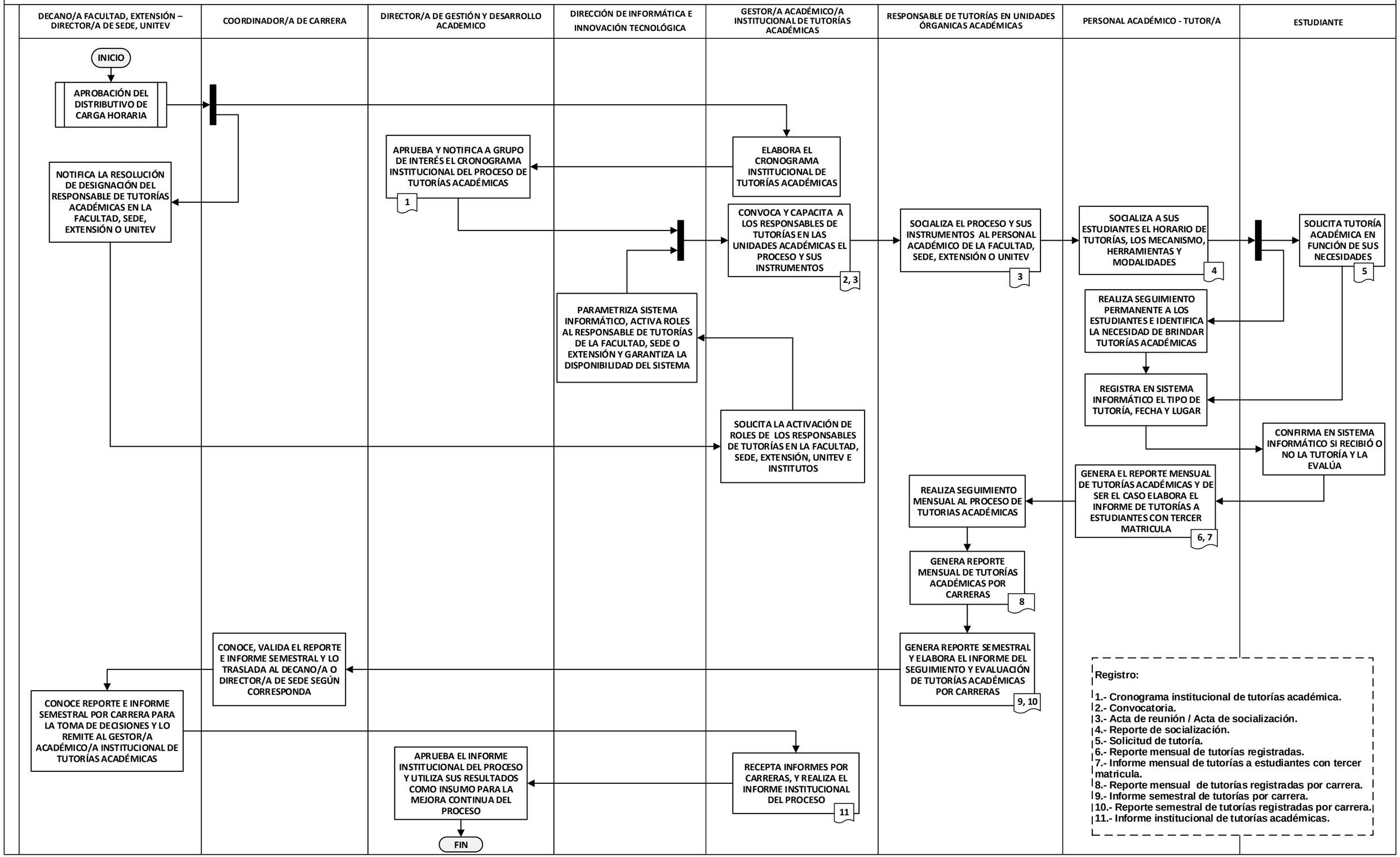PAA-02 Manual de procedimientos – Tutorías académicas V.4.